



24-372 LD 21394MP WRONG LABEL

Author: Product Team

Bulletin #: 24-372
Published: 05/10/24
Deadline: 12/31/24

DC/Local Info

Premium Guard has identified a production run of 2400 filters from lot #23MLJ28 10869 that are not the correct application for which they are labeled. This represents less than 1% of the product in the field.

The picture below includes a side-by-side comparison of the mislabeled filters. Note there is a visible difference in height when compared to each other. The correct filter height is 2.95" (74.93mm).

Store Instructions: Stores are instructed to pull all inventory with lot #23MLJ28 10869, scrap in field and apply for credit.

DC Instructions: DCs should issue a VDM to Premium Guard (NAPACustomerService@premiumguard.com).

We apologize for the inconvenience this may have caused.

Please reach out to your Filters ASM for any questions.

NAPA ProFormer 21394MP
Correct height should be 2.95"



Lot code / Date code to reject:
23MLJ28 10869

