



PRODUCT QUALITY BULLETIN

#518

NAPA Oil Filters: 7938, 4938, 4939
O-ring Differences

ISSUE SUMMARY:

O-ring in package could potentially be wrong. Please see attached 3 photos of each number and the respective O-rings that are included.

REQUIRED ACTION:

Dispose of wrong O-rings and PGI will send the correct number of O-rings needed to replace.
Request VDM for replacement O-rings.

		
<p>7938 O-ring 1 - 75x2.5mm O-ring 2 - 15x2.5mm</p>	<p>4938 O-ring 1 - 80x4.45mm O-ring 2 - 15x2.5mm</p>	<p>4939 O-ring 1 - Square Gasket O-ring 2 - 15x2.5mm</p>

QUESTIONS OR ASSISTANCE:

If you have any questions or need help coordinating a return, please contact our product support team.

We apologize for any inconvenience and appreciate your prompt attention to this matter.